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20	UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF CALIFORNIA	
21	CHASOM BROWN, WILLIAM BYATT,	Case No.: 4:20-cv-03664-YGR-SVK
22	JEREMY DAVIS, CHRISTOPHER CASTILLO, and MONIQUE TRUJILLO	DECLARATION OF CHRISTOPHER
23	individually and on behalf of all other similarly	
24	situated, Plaintiffs,	FOR FINAL APPROVAL OF CLASS ACTION SETTLEMENT
25	V.	Judge: Hon. Yvonne Gonzalez Rogers
26	GOOGLE LLC,	Date: July 30, 2024
27	Defendant.	Time: 2:00 p.m. Location: Courtroom 1 – 4th Floor
28	Thompson Decl. ISO Plaintiffs' Unopposed Mo for Final Approval of Class Action Settlement	4:20-CV-3664-YGR-SVK

DECLARATION OF CHRISTOPHER THOMPSON

I, Christopher Thompson, declare as follows.

Background

- 1. Counsel for the Brown Plaintiffs retained me to provide technical analysis and testimony in connection with the Plaintiffs' Unopposed Motion for Final Approval of Class Action Settlement (the "Motion"), including in support of the various technical assertions made with regard to data deletion and remediation.
- 2. All of the statements in this declaration are true based on my analysis and personal knowledge, and, if the Court permits it, I am available and willing to testify on these matters during the upcoming hearing on the Motion.
- 3. A copy of my CV is attached as Exhibit A. As reflected in my CV, I majored in Computer Engineering and have many years of experience in computing technology. I am being compensated at a rate of \$275 per hour for my work in connection with this matter, and none of my compensation is contingent on the outcome of this litigation.
- 4. As a result of my work on this case, I have become familiar with Google's data collection and storage practices. Since the inception of this litigation, I have personally worked on the data collection from the data sources at issue in the case, in coordination with Plaintiffs' counsel. I previously provided three expert technical declarations and statements to this Court for this case, which have been filed at Dkt. 535-18 (April 11, 2022), Dkt. 834-2 (January 20, 2023), and Dkt. 656-1 (August 4, 2022). Each declaration relates to Plaintiffs' efforts to seek discovery on Google's data collection, structure, and storage practices.
- 5. Magistrate Judge Susan van Keulen allowed me to testify as a technical expert at the April 21, 2022 hearing on Plaintiffs' Request for an Order to Show Cause.

Data Sources Identified by the Special Master

6. I was personally involved in effectively all of Plaintiffs' efforts to discover information about Google's data collection, data storage, and data structure. I consulted on all of

the discovery disputes relating to these issues, including many of Plaintiffs' 30 motions to compel and all of the discovery issues resolved before Special Master Douglas Brush.

7. On or about April 4, 2022, Special Master Brush recommended that the Court order Google to preserve data sources that had been identified as relevant to this case. I understand that Special Master Brush's Report and Recommendation was filed as Dkt. 524. On or about May 20, 2022, Magistrate Judge van Keulen issued a Preservation Order, adopting Special Master Brush's recommendations in part. I understand that the Preservation Order was filed as Dkt. 587. A true and correct copy of the Preservation Order is also attached hereto as Exhibit B.

Data Deletion and Remediation Methodology

- 8. In negotiating Google's obligations under the settlement to delete and remediate data, we targeted the list of all "signed out (of Google)" data sources which were identified by Google and the Special Master. We targeted these data sources because Plaintiffs' case is focused on private browsing while signed out of Google. Dkt. 886 (Fourth Amended Complaint) ¶ 192 (class definitions).
- 9. For each data source, Plaintiffs tailored Google's data deletion and remediation obligations under the settlement to the applicable retention period. First, Google and the Special Master identified more than short-term logs with a data retention period less than nine months. Plaintiffs addressed these data sources by immediate changes to Google's disclosures. As part of the settlement, Google agreed to amend its disclosures immediately after signing the Term Sheet in December 2023, rather than waiting until finalization and judicial approval of the long-form settlement agreement. Plaintiffs estimated that finalization and judicial approval of the settlement agreement will likely take seven to nine months. At the time of final approval, these short-term logs will be mitigated because they should include only data from after the disclosures were changed. A true and correct copy of all of these affected short-term logs is listed in the attached spreadsheet that I compiled, attached as Exhibit C.

- therefore contain contaminated private browsing data pre-dating disclosure changes at the time of the final approval hearing. Under the terms of the settlement, Google is required to either delete or remediate the data within each and every one of these sources. Plaintiffs' success in securing Google's agreement to delete or remediate the data in these sources is particularly remarkable because Google had argued that remediation of private browsing data was impossible. According to Google, private browsing data made up only a small percentage of the total data logged. Google also claimed to be unable to accurately identify private browsing data within the data sources. Google's agreement to remediate all data in these data sources solves the alleged problem regarding the amount or identifiability of private browsing data. This is evidenced in the settlement agreement submitted as Exhibit 1 to the Declaration of Mark C. Mao ("Mao Decl.").
- 11. There are Google Ads data sources with a retention period longer than nine-months. For these logs, the settlement agreement requires Google to redact and generalize the IP address and user agent strings, which makes identification more difficult. As Plaintiffs' expert Mr. Jonathan Hochman explained, Plaintiffs main theory of reidentification was through the use of IP addresses and user agent strings. Dkt. 643-8 (Hochman Rep.) ¶ 105. In addition, the settlement provides increased privacy by requiring Google to redact the full address and subfolders of the full URL associated with each record, so that only the general domain is available (with the IP address and user agent string redacted). These logs are listed in Exhibit B in the Settlement Agreement (Mao Decl., Ex. 1). These same logs are also listed in the attached spreadsheet that I compiled, attached as Exhibit C.
- 12. There is remaining Google Analytics data log source with a retention period longer than nine months. As a result of Plaintiffs' efforts, the data in this log will also be remediated. Plaintiffs obtained assurances from Google that it would not use this data to reidentify users, that Google will be retiring services that use this log by July 2024, and that Google expects to delete all of the data by the end of 2024, as agreed in Exhibit C of the settlement

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agreement. In part as a result of Plaintiffs' claims, Google also stopped saving IP addresses in Google Analytics log sources in 2022. I included this log in the spreadsheet attached as Exhibit

- 13. The Preservation Order includes additional data sources with a retention od longer than nine months: and . These sources had a retention period . I concluded that, as a result of privacy changes that Plaintiffs reen ed bring about in late 2020, these data sources do not need further remediation. In particular, gle implemented "Chromeguard," which is the button on the Chrome Incognito-mode Splash en that by default prevents Google's use of third-party cookies during Incognito browsing. onfirmed by discovery, the two aforementioned data sources are part of a structured pase that keys and stores data using certain Google third-party cookies, which are called Since late 2020, Chromeguard has blocked these cookies by default. Without Google as a database key, my understanding is that the two logs should not have any significant unt of private browsing data. See Dkt. 643-8 (Hochman Rep.) ¶ 170 (explaining how the sources are keyed and stored). Since the retention periods for these two sources are only up 0 days, Chromeguard should have already mostly mitigated the two sources as of 2024. he sake of completeness, I also included these two data sources in the spreadsheet attached xhibit C.
- 14. These same deletion and remediation efforts discussed above also apply to non-Incognito private browsing data (Class 2).
- 15. Through this settlement, Plaintiffs have addressed every relevant and identifiable Google data source I am aware of. We checked the above methodology against not only the data sources identified by the Special Master, but also the relevant data sources we independently uncovered and had Google identify during discovery and the sanctions proceedings. The spreadsheet attached as Exhibit C has been checked against all of the Google data sources

¹ See Russell Ketchum, Prepare for the future with Google Analytics 4, Mar. 16, 2022, available at: https://blog.google/products/marketingplatform/analytics/prepare-for-future-with-google-analytics-4/.

1	Plaintiffs uncovered during discovery from Google specifications, and what was ordered by the
2	Special Master and Magistrate Judge van Keulen. Plaintiffs have addressed each known and
3	identified source except for those that are not part of Plaintiffs' current case (e.g., "signed in (to
4	Google)" data sources identified by the Special Master, and/or in connection with Calhoun v.
5	Google). Although it is possible that Google hid other data sources during discovery and the
6	sanctions process, Plaintiffs remediated private browsing data from every relevant data source
7	actually identified by Google in discovery and by motion practice in this case, for every single
8	class member.
9	16. I declare under penalty of perjury under the laws of the United States of America
10	that the foregoing is true and correct. Executed this 1st day of April, 2024, at Nolensville,
11	Tennessee.
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13	<u>/s/ Christopher Thompson</u> Christopher Thompson
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